How to Set up a Patient Portal Account

STEP 1: Patient Information

The last name is case sensitive and must match our records (please call if you are having difficulties) Date of Birth must be in the correct format	**Patient Information** Enter Your Last Name Enter Your Rx Number Enter Your ZIP Code This should be the ZIP code on file with the pharmacy where you obtained the prescription above. Date of Birth (MM/DD/YYYY) ☐ I'm not a robot reCAPTCHA Privacy - Terms Cancel ● ● ● ● Continue

STEP 2: Terms of Use page

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You must scroll to the bottom of the Terms of Use *then* mark acceptance and press continue	☐ I have read and accept the Terms of Use. Note: You must scroll down to the end of the Terms of Use in order to accept. Previous ● ● ● ● Continue

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STEP 3: Create an account	

Your username must be at least 3 letters The password must be 9 characters and contain • A lowercase letter • An uppercase letter • A number • A special character	**Create Your Account** Enter a Username Enter Your New Password Worst Reenter Your New Password Passwords do not match Enter Your Email Address Enter Your Phone Number Text-capable phone number for notifications and account recovery (optional, but recommended). • Username should contain at least 3 letters. • Password must be 9 or more characters long • Password should contain 3 of the following: a lowercase letter, an uppercase letter, a number, a special character Previous • • • • Continue

STEP 4: Security Questions	

You must have 3 different questions AND answers	**Create Security Questions** In what city or town was your first job? Choose from a list Enter Your Answer Here What is your maternal grandmother's maiden name? Choose from a list Enter Your Answer Here What was the name of your elementary / primary school? Choose from a list Enter Your Answer Here • Security Questions must be at least 10 characters and no more than 500 characters in length • Security Question Answers must be at least 3 characters and no more than 1000 characters in length • Each user must answer 3 different questions. • No question or answer may be repeated, and no question or answer may be contained within any other answer or question (whitespace and capitalization are ignored). Previous • • • • Confirm